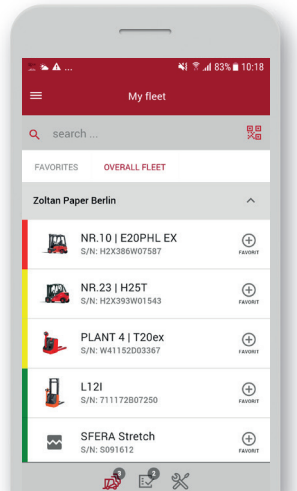
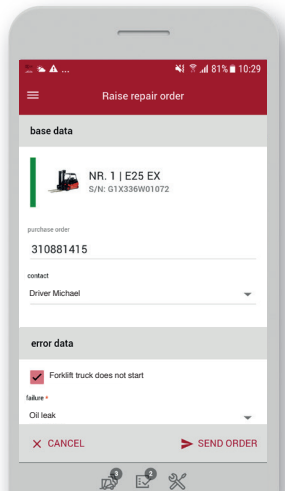


FUNCTIONS



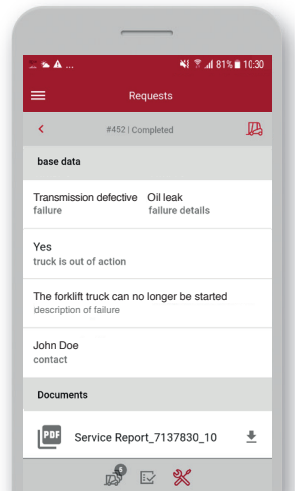
Your fleet at a glance

The traffic light system allows you to see at a glance which of the trucks on your list of forklifts are currently being serviced. You can track your repair requests at any time and view key servicing and inspection appointments. This helps you keep your fleet organized.



Request a service

Forklift trucks are easy to identify using the Service Manager app. Simply select the correct entry in your forklift truck list or scan the corresponding QR code. In the next step you can select the type of fault. You can even upload photos of the damage. Your repair request will either go to the fleet manager for confirmation or will be sent directly to your Linde Service partner.



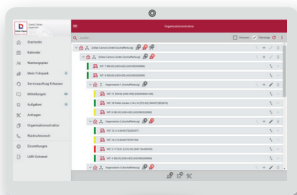
Manage repairs

The app will send a push notification to your smartphone to update you on the progress of the truck repair. All appointments booked with the Linde technicians will appear in the calendar view. Once the service is complete, the app will update the status of the forklift truck in the list. The technician's service report will be stored in the repair request and can be accessed via the app.

Stay organized

The organization management tool in the desktop version allows you to individually manage the forklift trucks in your fleet. This

makes it easier to identify specific forklift trucks in case of a breakdown and to select the right one when submitting a repair request.



AVAILABILITY

App for iOS and Android

→ App for smartphones/tablets available on request for forklift drivers and fleet managers



android



iOS

Available as a portal version for desktop

→ Desktop version can also be used by fleet managers



Contact your Linde partner to get started with the Service Manager app

Linde Material Handling

Linde



LINDE SERVICE MANAGER APP

Keeping service simple and transparent

LINDE SERVICE AT YOUR FINGERTIPS

Our service: quick and easy

Service requirements cannot always be foreseen. Sometimes, help is needed at short notice. Repairs that are booked using the hotline or via email can take a long time, and important information that would help the service team is often not provided. With the Linde Service Manager app, simply scan the forklift truck QR code and create a service request on your smartphone. A predefined list of faults ensures that the exact problem is recorded and helps your truck get back to work as soon as possible.

Your fleet: well planned and transparent

The Service Manager app enables you to keep up to date with the current service status of your forklift trucks. A digital forklift truck file means you can track all past repairs with absolute accuracy. The Service Manager app also includes forklift trucks from other suppliers and can be used with fleets of any size. A maintenance plan helps you to organize scheduled service work.



BENEFITS AT A GLANCE



EFFICIENCY

- Service status of all forklift trucks at a glance
- Submit repair requests 24/7
- Ensures optimal fleet availability



TRANSPARENCY

- Real-time repair status updates
- Notifies you of servicing and inspection appointments
- Stores the repair request history for each forklift truck



USER-FRIENDLINESS

- Easy to use
- Predefined fault codes
- Fast communication with Linde Service

The Linde Service Manager app is a quick and easy way to create and manage repair requests.

